


# TMA RPA Solutions



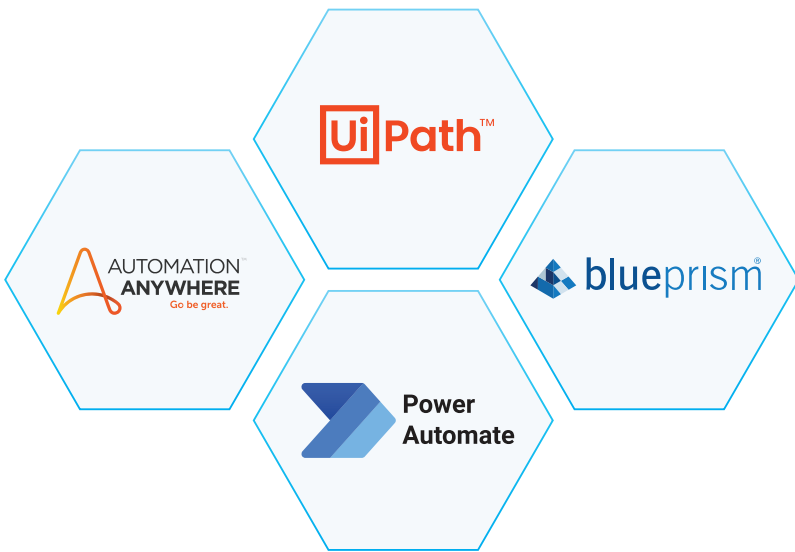
**9**  
Years of experiences



**100+**  
Engineers



**20+**  
Available solutions



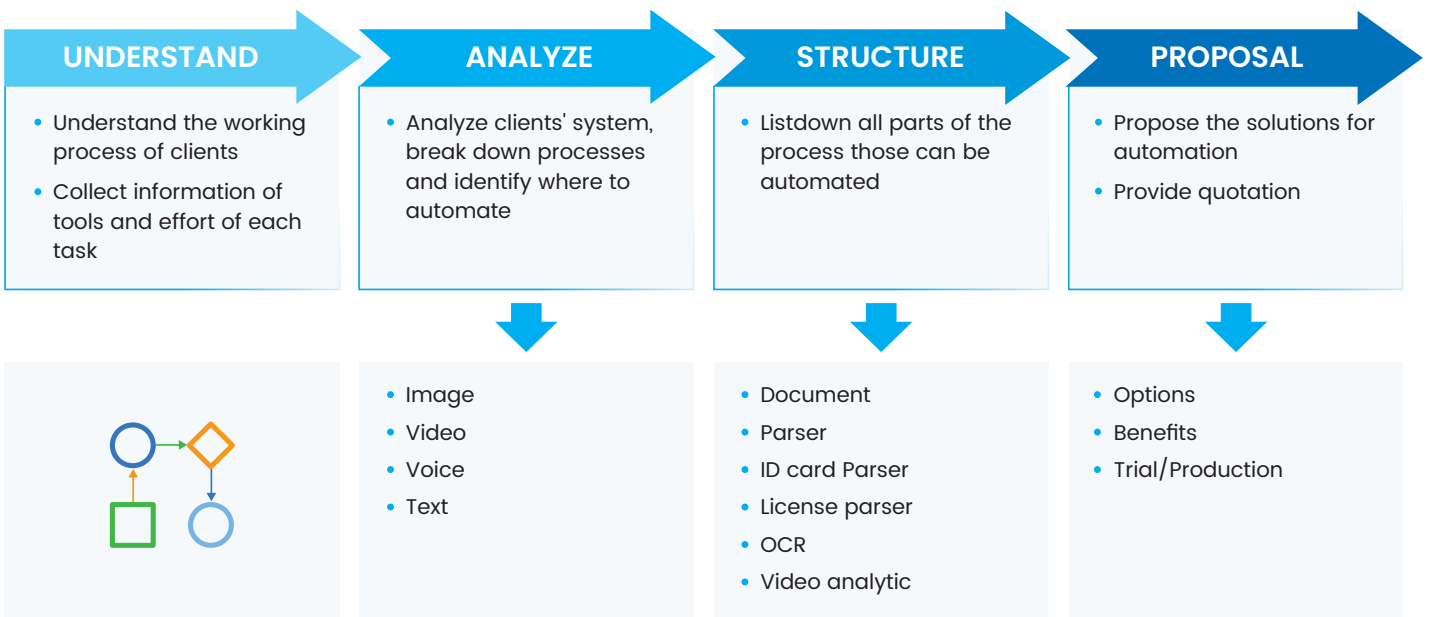
## TMA RPA Center

Now your business processes can be automated

- Arm all of your employees with virtual assistant
- Propelling digital transformation forward
- Your processes are now more intelligent with AI



## RPA Process





## TMA RPA Services



Analysis



Installation & Deployment



Solution consulting



Training



Process automation development



Maintenance



## Why TMA?

TBot - A reliable and low cost RPA Solution developed by TMA

Offering Customization and Flexibility, following requirements of customers

Significantly lower cost than existing software on the market, while ensuring high efficiency and reliability

TBot has been successfully applied and deployed in TMA as well as other customers

# TBot



# Why TMA?

Empowered by TMA AI/ML ecosystem - NLP, OCR, Image Recognition Speech Recognition, and Voice Recognition



20+ available solutions in Finance, Logistics, Human Resources & E-commerce

## Logistics

- Account Creation Make Easy
- Inventory Alert
- COD Automation
- Traffic Image Processing
- Logistics Data Process
- Debt Reminder

## Finance

- Insurance Claim Payment Process
- Finance Report Mismatches Detection
- Identity card & Driver's license parser
- Bank & Tax Statement OCR
- Stock Monitoring Notification
- Letter of Credit (LC) Reminder

## Human Resource

- Document Parser
- Automatic Resume Input
- Job vs Candidate Matching
- Onboarding Process

## E-commerce

- Brand Labeling & Recognition
- Product Description Optimization
- Product Description Generator
- Vendor Application Process



# Sample solutions

## Automatic CV input

### Problem

- 10 minutes to get and enter information for 1 CV into the recruitment system with multiple stages and applications
- 1000 CVs to be processed per week

### Result

- 8000 hours saved for Human Resource Department annually



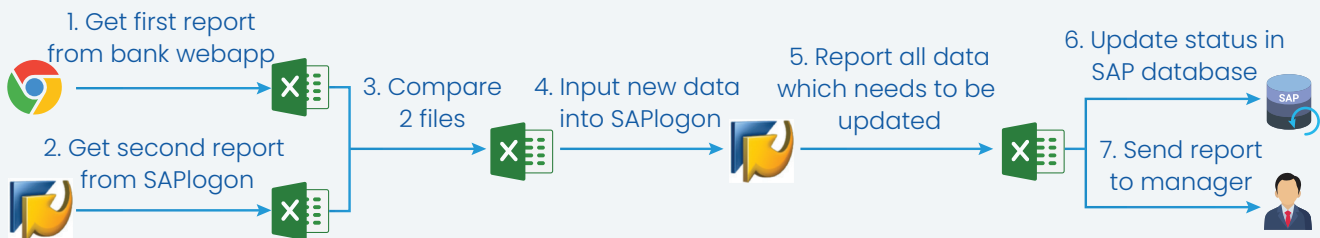
## COD status update

### Problem

- Complex process, need to manipulate files in different systems
- Human errors may occur when collating large data daily

### Result

- 12000 hours returned in year one
- 100% accuracy without manual effort





# Sample solutions

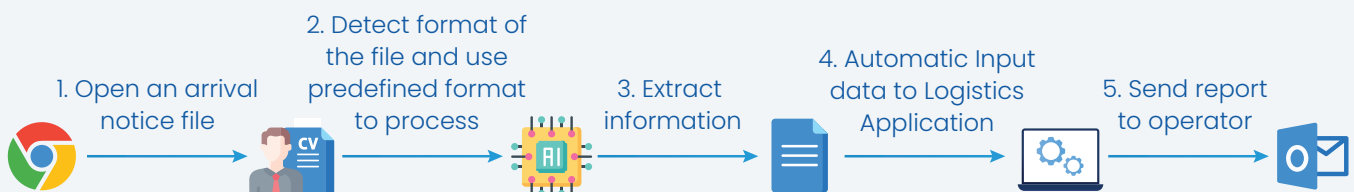
## Logistics data process

### Problem

- Hundreds of arrival notices to process with different formats daily
- Repeated and time-consuming tasks

### Result

- Reduce 90% processing time
- 3000 hours saved to workers annually



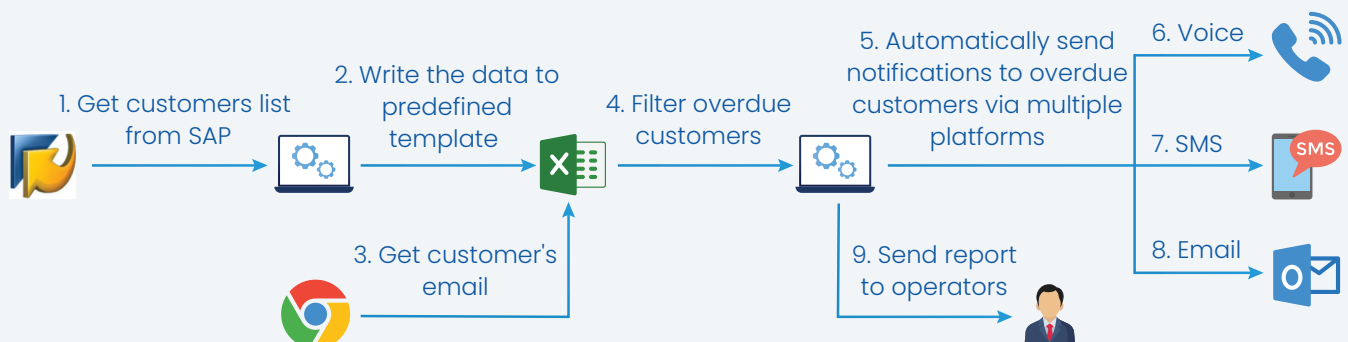
## Automatic debt reminder

### Problem

- Complex process, need to manipulate files in different systems
- Overdue debts may be missed sometime

### Result

- 2500 hours returned to office workers annually customers regularly





# Sample solutions

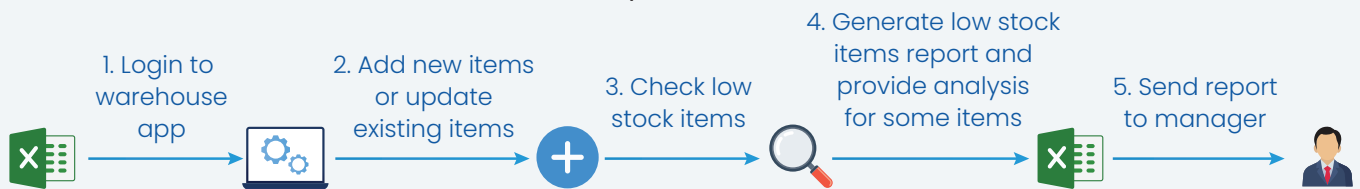
## Inventory alerts

### Problem

- Inventory needs to be checked and updated regularly
- Late notifications or human errors can result in losing sales

### Result

- Inventory can be scheduled to check 24/7
- 3500 hours returned to office workers annually



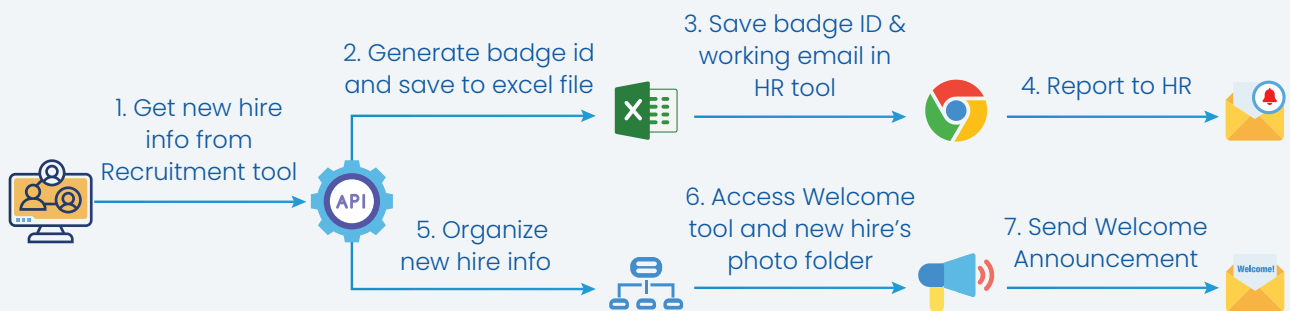
## Onboarding process

### Problem

- HR team need to go through multiple stages and applications to onboard a new employee
- Too many paper-pushing exercises and manual repetitive tasks

### Result

- 3000 hours saved for Human Resource
- Department in year one





# Sample solutions

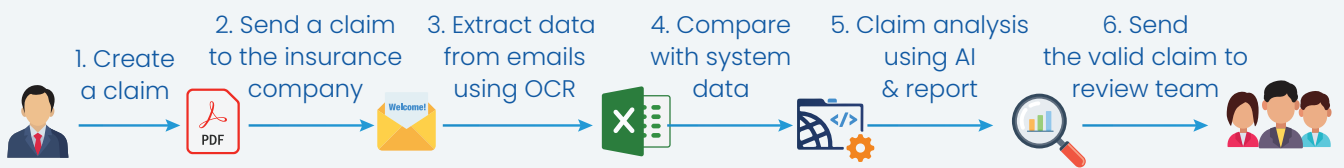
## Auto Fraud Detection for Insurance Claim

### Problem

- About 10% of property-casualty insurance losses are the result of fraud
- Claim processing takes a lot of time

### Result

- Identify and prevent fraud using AI
- Accelerate claim handling - 3000 hours returned to officers annually



## Letter of Credit (LC) reminder

### Problem

- LC needs to be checked to remind customers regularly
- Overdue LC may be missed sometime

### Result

- 2000+ hours returned to banking officers annually



## Stock monitoring notification

### Problem

- Stock prices change rapidly
- Traders and investors spend a lot of time monitoring the prices whenever they fall or grow abnormally

### Result

- 24/7 automatic notification when stock prices fall below "stop-loss" or go over a particular price
- 1000+ hours saved for traders and investors each year





## Experiences



**9+** Years of experience  
in RPA field



**20+** Available solutions  
(Finance, Logistics, Human  
Resources, Administration)

Prestigious certificates issued by



Leading in applying AI/ML, OCR in RPA



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